# Use Case # 3

|  |  |
| --- | --- |
| GENERAL CHARACTERISTICS | |
| **Author** | Ryan Sullivan |
| **Last Update:** | 9/27/16 |
| **Scope** | Customer level |
| **Level** | User level |
| **Status** | incomplete conceptualization |
| **Primary Actor** | customer |
| **Secondary Actors** | Employee, review database |
| **Stakeholders and Interests** | Customers (want to see reviews), managers (want to see which employees customers like/dislike), employees (want to be reviewed positively) |
| **Preconditions** | User is logged in <[pointer to precondition object model]> |
| **Success Post Condition** | Customer’s review is added to the employee <[pointer to post condition object model]> |
| **Failed Post Condition** | Customer’s employee review is not viewable <[pointer to post condition object model]> |

|  |  |
| --- | --- |
| MAIN SUCCESS SCENARIO (or basic flow) | |
| **Step** | **Action –** customer adds review to employee |
| 1 | Customer navigates to employee |
| 2 | Customer brings up review option |
| 3 | Customer writes review |
| 4  5 | Customer posts review  Review is added to page |

|  |  |
| --- | --- |
| EXTENSIONS or Alternate Flows | |
| **Step** | **Branching Action** |
| *n..m* | none |
| none |

|  |  |
| --- | --- |
| SPECIAL REQUIREMENTS | |
| **Req Num** | **Requirement** |
| *n* | none |

|  |  |
| --- | --- |
| TECHNOLOGY AND DATA VARIATIONS LIST | |
| **Var Num** | **Variation** |
| *n* | none |

***FREQUENCY OF OCCURRENCE***: frequently

|  |  |
| --- | --- |
| OTHER ISSUES | |
| **Issue Num** | **Issue** |
| *1* | Is there a system to censor inapropriate reviews. |